



## MCCS CONTACT SHEET

Each of us has a responsibility to resolve conflicts. The simplest and most effective method is the information resolution system. This system resolves conflicts in the workplace at the lowest possible level. This is an individual responsibility and it is expected that each employee in MCCS is committed to resolve concerns and issues at the lowest possible level. When this is not possible or the system doesn't seem to be working the following are a few ways to make your voice heard. Please remember to keep your supervisor informed of any contact you want to make with the Directory, Deputy Director, or one of the Division Heads.

### TITLE/DIVISION

AC/S  
Deputy Director  
Personnel  
Marketing  
Finance  
Marine & Family Services  
Business Operations  
Semper Fit  
Facilities Maintenance

### NAME

Mrs. Katherine Catlin  
Ms. Janet Peercy  
Mr. Hal Neiger  
Ms. Kathryn Crank  
Mr. Mike Bonem  
Mr. Titus Burns  
Mr. Patrick Rooney  
Mr. Brad Brimhall  
Mr. Juan Duran

### TELEPHONE

830-6870  
830-6870  
830-5637 x214  
830-5053  
830-3400  
830-5635  
830-4509  
830-7206  
830-4224

### EMAIL

[kathrine.catlin@usmc.mil](mailto:kathrine.catlin@usmc.mil)  
[janet.peercy@usmc.mil](mailto:janet.peercy@usmc.mil)  
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[brimhallbt@usmc-mccs.org](mailto:brimhallbt@usmc-mccs.org)  
[duranjm@usmc-mccs.org](mailto:duranjm@usmc-mccs.org)

### BY REGULAR MAIL

Commanding General  
MCCS (insert title of whom you wish to contact)  
MAGTFTC, MCAGCC Box 788150  
Twentynine Palms, CA 92278-8150

### MCCS HOTLINE

830-MCCS (6227) – Hotline questions, comments, suggestions, or concerns will be responded to within 24 working hours

### MCCS EMAIL

[mccscontact@29palms.usmc.mil](mailto:mccscontact@29palms.usmc.mil) –General comments, suggestions, ideas, or concerns about MCCS

### SUGGESTION BOX

Located in every MCCS facility

### ICE: INTERACTIVE CUSTOMER SERVICE

Evaluation of MCCS customer service located online at [www.mccs29palms.com](http://www.mccs29palms.com). This electronic survey was developed to help maintain a level of excellence from all MCCS employees